



Payment Options

We offer you different convenient ways for making payment. Select one of the payment options below to find out more.

HSBC ATM

HSBC Personal Internet Banking / Mobile App - Credit Card

HSBC Personal Internet Banking / Mobile App - HKD / RMB Savings Account

HSBC Bank Counter payment service

HSBC RewardCash

Cheque

PPS

Telegraphic Transfer (TT) from Overseas

HSBC Personal Internet Banking / Mobile App – USD Policy Pay in USD

Important notes

1. Please make your payment 7 days before payment due date.
2. If your payment to us is made from third party payor's account, HSBC Life (International) Ltd reserve the right to arrange refund that payment to payor's account via original payment channel.
3. The below information is for reference only. For details, please contact our HSBC Life Service Hotline at (852) 2583 8000.



HSBC ATM

HSBC ATM → Key-in the card PIN	
Payment method	Bill Payment
Merchant	Insurance
	HSBC Insurance
Bill Type	02 Life Insurance
Bill payee account number	8-digit Policy Number
Applicable policy currency	HKD or USD
Payment currency	HKD
Bill Type	02 life insurance
Payment type	Regular Premium

- Applicable to HSBC HKD saving/current account only

HSBC Personal Internet Banking / Mobile App - Credit Card

1. Log on to Personal Internet Banking / Mobile App

2. Select “Bill Payment” in the pull down list of “My Banking” from the homepage navigation menu

3. “Pay & transfer” to select “Pay your bills”

Move money from	Your Credit card account
Move money to	New Payee (First payment only)
Transfer type	Bill payment
Payee	HSBC LIFE (INTERNATIONAL) LTD
Bill Type	“01 HSBC LIFE-RENEWAL PREMIUM (HKD)” or “03 HSBC LIFE-RENEWAL PREMIUM (RMB)”
Bill payee account	8-digit Policy Number

4. Transfer details

Amount	Enter the payment amount in currency of HKD / RMB
Payment Date	Now / Later (apply to the payment instruction process on another date which within the grace period)

5. Press “Continue” then verify your transfer detail carefully

6. press “Confirm”

- Applicable to HKD / RMB / USD policy pay in HKD or RMB policy pay in RMB
- If the policy currency in US Dollar, the payment will be converted to USD base on the exchange rate in the system of “HSBC Life (International) Limited”. We would suggest you to contact our hotline at 852 2583 8000 for the exchange rate as at the payment date.

HSBC Personal Internet Banking / Mobile App - HKD / RMB Savings Account

1. Log on to Personal Internet Banking / Mobile App
2. Select "Bill Payment" in the pull down list of "My Banking" from the homepage navigation menu
3. "Pay & transfer" to select "Pay your bills"

Move money from	Your HKD / RMB savings account
Move money to	New Payee (First payment only)
Transfer type	Bill payment
Payee	HSBC LIFE (INTERNATIONAL) LTD
Bill Type	Select the appropriate option from 01 to 06
Bill payee account	8-digit Policy Number

4. Transfer details

Amount	Enter the payment amount in currency of HKD / RMB
Payment Date	Now / Later (apply to the payment instruction process on another date which within the grace period)

5. Press "Continue" then verify your transfer detail carefully

6. press "Confirm"

- Applicable to HKD / RMB / USD policy paid in HKD or RMB policy pay in RMB
- If the policy currency is denominated in US Dollar, the payment will be converted to USD based on the exchange rate in the system of "HSBC Life (International) Limited". We would suggest you to contact our HSBC Life Service Hotline at (852) 2583 8000 for the exchange rate as at the payment date.
- Please fax the payment record to (852) 3409 1581 or email to hsbclifeenquiry@hsbc.com.hk with policy no. for our reconciliation.
- Please be reminded that the process takes one to two working days to renew the premium payment of the policy.

HSBC Bank Counter Payment Service

Applicable policy currency	HKD or USD
Payment currency	HKD or USD
Payment number	8-digit Policy Number 9-digit Serial No
Payment type	Initial Premium / Regular Premium

- You may settle the payment amount by cash in HKD for policy currency in HKD or USD.
- Please keep the customer's receipt of the deposit slip for record

HSBC RewardCash

<p>Pay your policy premium with RewardCash (\$1 RC = HK\$ 1)</p> <ol style="list-style-type: none"> 1. Logon via HSBC HK Reward+ APP 'Use RC' page and tap 'Pay with RC'. 2. Choose to pay your transaction for policy premium with RewardCash. Click "Pay" next to the transaction. 3. The system will automatically use the RewardCash that's expiring first. 4. Redemption details will be shown in the confirmation page.
<ul style="list-style-type: none"> • Applicable to policy paid by Credit Card only • For further details of RewardCash, please refer to the website (https://www.redhotoffers.hsbc.com.hk/en/home/)



Cheque

Send us a crossed cheque made payable to "HSBC Life (International) Ltd " together with premium notice and write your policy number on the back of the cheque.

Our office address as follow:

HSBC Life (International) Limited
18/F Tower 1
HSBC Centre
1 Sham Mong Road
Kowloon
Hong Kong

- Applicable to Annual Payment only

PPS

HSBC Life Merchant Code	9635
Applicable policy currency	HKD or USD
Payment currency	HKD
Bill number	8-digit Policy Number
Bill Type	01 Policy Premium Payment 02 Policy Loan Repayment
Payment type	Regular Premium
Payment method	
1. Internet : www.ppshk.com	
2. Phone: Call 18031 (English)	
3. Mobile APP: PPS Mobile App	
• For further details of PPS account, please refer the website (www.ppshk.com)	



Telegraphic Transfer (TT) from Overseas

Account name	HSBC Life (International) Limited
Bank code	004
Account number	511-339822-001 (HKD) 511-339822-201 (USD) 511-339822-202 (GBP) 511-339822-209 (CNY) 511-339822-277 (AUD)
Bank name	HSBC
BIC / SWIFT	HSBCHKHHHKH
Payment reference	8 Digit policy number + Client's full name
TT Address (if applicable)	Head Office 1 Queen's Road Central Hong Kong
<ul style="list-style-type: none">• Please be reminded that bank (both HSBC and customer's own bank) will deduct charges for telegraphic transfer request.	

HSBC Personal Internet Banking / Mobile App – USD Policy Pay in USD

In order to enable customers to pay their premium of USD policies by Personal Internet Banking, please follow the following steps:

1. Use PIB to transfer fund from USD bank accounts to pay insurance premium for USD policy to HSBC Life account 511-339822-201 (USD)
 2. Capture the screen of payment confirmation (containing the reference number)
 3. Send the screen payment confirmation along with policy number, policyholder's name, instruction (e.g. premium payment for 2020 Apr premium) by email to either:
 - For customers, please send email to hsbclifeenquiry@hsbc.com.hk
- Customer is not required to input any narrative / remarks for the transfer